## Designing for those who have experienced trauma

through domestic or intimate partner violence

**Do...** 

Don't...

design with mobile and touchscreen in mind (e.g. use click-to-call phone numbers)



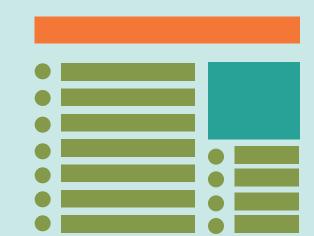
assume your visitors are on a desktop or laptop computer



progressively disclose information



overwhelm with too many options



make sure safety alerts and info on getting help is unmissable



bury safety alerts and info on getting help on a cluttered web page



be inclusive of all people



assume all survivors identify the same way



use quotes and/or images from real people (if safe to do)



use triggering images that depict violence or uninformative stock photos





